

BUSINESS INSURANCE®

BEST PLACES TO WORK 2021



Best Places program lists leading insurance industry firms

Best Places to Work in Insurance is an annual feature presented by *Business Insurance* and Best Companies Group that ranks the agents, brokers, insurers and other providers with the highest levels of employee engagement and satisfaction.

The 2021 report features 100 companies of various sizes, from 25 employees to more than 8,000. What these honorees have in common is a commitment to attracting, developing and retaining great talent through a combination of culture, benefits and other programs that their employees value.

Harrisburg, Pennsylvania-based Best Companies Group identifies the leading employers in the insurance industry

by conducting a free two-part assessment of each company. Through an employer questionnaire on policies, practices and demographics and a confidential employee survey, Best Companies Group assembles the data points and analyzes them according to eight core focus areas:

- Leadership and planning
- Corporate culture and communications
- Role satisfaction
- Work environment
- Relationship with supervisor
- Training, development and resources
- Pay and benefits
- Overall engagement

The program divides employers into the categories of small, or those with 25–249 employees; medium, for organizations with 250–999 employees; and large, those with 1,000 or more employees. The 2021 overall winners, by employer size, are:

- S** Burnham Benefits Insurance Services
- M** Captive Resources
- L** IMA Financial Group

The following report highlights what makes these and other companies in the insurance industry among the best places to work.

LARGE EMPLOYER CATEGORY (1,000+ U.S. Employees)

Rank	Company	U.S. Employees
1	IMA Financial Group	1,219
2	West Bend Mutual Insurance Company	1,377
3	Lockton Companies	5,339
4	Higginbotham	1,465
5	USI Insurance Services	8,202
6	OneDigital	2,563
7	Philadelphia Insurance Companies	1,917
8	CBIZ Benefits & Insurance Services Inc.	1,476
9	NFP Corp	4,110
10	Baldwin Risk Partners (BRP)	1,694
11	Shelter Insurance Companies	1,990
12	Risk Strategies	2,184
13	AF Group	1,469

SMALL EMPLOYER CATEGORY (25–249 U.S. Employees)

Rank	Company	U.S. Employees	Rank	Company	U.S. Employees
1	Burnham Benefits Insurance Services LLC	121	34	Origin Specialty Underwriters Agency LLC	26
2	Questpro Consultants	28	35	MGIS	63
3	Worthy Insurance	30	36	Key Risk	151
4	McConkey Insurance & Benefits	103	37	QEO Insurance Group	100
5	Acrisure LLC, DBA VAST	53	38	ECBM Insurance Brokers and Consultants	88
6	Falvey Insurance Group	104	39	Lipscomb & Pitts Insurance LLC	130
7	Employee Benefit Services of Maryland	32	40	Midlands Management Corporation	85
8	RBN Insurance Services	33	41	White & Associates Insurance Agency Inc.	88
9	Reliance Partners	166	42	Simply Business	202
10	Velocity Risk	143	43	Hoffman Brown Company	60
11	Gehring Group Bentek	101	44	Frank Winston Crum Insurance	70
12	Christensen Group Insurance	171	45	The Plexus Groupe LLC	114
13	One Agents Alliance (OAA)	25	46	Bradley & Parker Inc.	59
14	At-Bay	67	47	Tokio Marine Highland (formerly WNC Insurance Services)	216
15	Coterie Insurance	81	48	BKCW Insurance	42
16	SET SEG	83	49	IPMG	112
17	Chalmers Insurance Group	94	50	Virtus	66
18	Apex Benefits	69	51	Benefix	39
19	Rockford Mutual Insurance Company	84	52	MarketScout	56
20	Transtar Insurance Brokers Inc.	35	53	Liberty Insurance Associates Inc.	28
21	The Partners Group	181	54	Public Entity Partners	34
22	Socius Insurance Services Inc.	87	55	Rockingham Insurance Company	111
23	Pathpoint	30	56	Wallace Welch & Willingham	121
24	Connor & Gallagher OneSource (CGO)	91	57	Delta Dental of Kansas	122
25	Company Nurse	49	58	Deeley Insurance Group	54
26	Kapnick Insurance Group	181	59	Alkeme	95
27	Fred C. Church Insurance	155	60	American Integrity Insurance	230
28	Virtual Benefits Administrator	87	61	SullivanCurtisMonroe	135
29	American Global LLC	79	62	The Jacobson Group	83
30	Simkiss & Block	53	63	Acclamation Insurance Management Services Inc. (AIMS)	177
31	Ieuter Insurance Group	44	64	AIM Mutual Insurance Companies	170
32	Plastridge Insurance	87	65	Odell Studner	60
33	TexCap Insurance	42			

MEDIUM EMPLOYER CATEGORY (250–999 U.S. Employees)

Rank	Company	U.S. Employees
1	Captive Resources	261
2	Houchens Insurance Group	301
3	Hylant	810
4	Assurance	547
5	Athens Administrators	370
6	RSUI Group Inc.	409
7	Origami Risk	388
8	Brown & Riding	306
9	Riskconnect Inc.	354
10	Holmes Murphy	985
11	TMNA Services	437
12	Amerisure Mutual Insurance Company	670
13	Society Insurance, a mutual company	331
14	Safety National	570
15	Euler Hermes North America	364
16	INSURICA	607
17	BXS Insurance	667
18	Tokio Marine America	315
19	Starkweather & Shepley Insurance Brokerage Inc.	267
20	The Liberty Company Insurance Brokers	254
21	SageSure Insurance Managers	353
22	Propel Insurance	447

